Appendix 9: Hate crime

In Hertfordshire hate crime is defined as any incident that is perceived by the victim, or any other person, to be racist, homophobic, transphobic or due to a person’s religion, belief, gender identity or disability.

This definition is based on the perception of the adult at risk or anyone else and is not reliant on evidence. In addition it includes incidents that do not constitute a criminal offence.

Where adults at risk become a target for hate crime the police and other organisations should work together under the appropriate procedures to ensure a robust, coordinated and timely response to situations. Coordinated action will aim to ensure that adults at risk are offered support and protection, and action is taken to identify and prosecute those responsible.

In Hertfordshire hate crime is investigated by specially trained officers in the police harm reduction units. There are two harm reduction units in Hertfordshire Constabulary based at Watford and Stevenage police stations. Contact details and referral forms are available on the Hertfordshire Constabulary website.


- local guidance and reporting
- third party reporting centres - details